



START LIGHTING WARRANTY

START Lighting LED fixtures and replacement lamps are covered by either a 5 year or 3 year limited warranty from the date of purchase. START Lighting Inc. warrants these products to be free of defects in workmanship and/or material. START Lighting will replace or refund any units found to be defective within the first 59 months (5 year Warranted Product) or 35 months (3 year Warranted Product) from the date of delivery. START Lighting's liability under this warranty is limited to replacement or refund of the lamp. Before returning the fixture or replacement lamp, the customer must call START Lighting's Customer Service at 866.862.9352 for a Return Merchandise Authorization (RMA) Number. The START Lighting Customer Service Representative will at that time make appropriate arrangements for the return of the product. The product under warranty must be sent freight pre-paid by the customer to the address below along with the printed customer RMA statement.

NOTE: Verification of purchase may be required. Failure to exercise the above RMA Policy Actions and Procedures will VOID all warranty responsibilities on behalf of START Lighting. START Lighting will not be liable for defects due to improper handling, misuse, negligence, accidents, acts of God or nature, exposure to casualty of elements, or unauthorized alteration/repair, electrical current fluctuations. In all such cases, the warranty is immediately null and void. Liability under this warranty is limited to replacement of the unit purchased. This warranty is exclusive of all other warranties, expressed or implied and START Lighting hereby specifically disclaims all other warranty claims of any type; including without limitation, a warranty of merchantability of any unit or its fitness for any particular use or purpose.